

Green Policy 2025/26

At The Diplomat Hotel Restaurant & Spa, we recognise the impact our business has on the environment. We are committed to operating in a manner that promotes environmental sustainability, ensuring our green values are at the heart of everything we do.

Our Commitment

We aim to reduce our environmental impact responsibly and sensibly by undertaking the following actions:

- Factoring environmental considerations into everyday decision-making at management meetings and with our team.
 - Installing 72 solar panels on the West Wing roof (2022). A further 65 Solar panels introduced May 2024
 - Raising awareness and encouraging staff to adopt sustainable practices through inductions and regular training.
 - Recycling paper, newspapers, glass, batteries, fluorescent and long-life bulbs, cans, and printer cartridges.
 - Operating a 'switch-off' policy for all office equipment when not in use.
 - Reducing harmful cleaning chemicals and switching to eco-friendly alternatives wherever possible.
 - Minimising paper usage by printing double-sided.
 - Promoting local exploration by public transport, bicycle, or on foot. Reception provides walking maps, cycle route info, bike hire details, and public transport timetables.
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Ongoing Environmental Efforts

We continue to:

- Use low-energy lighting in public areas.
 - Monitor our energy and water consumption regularly.
 - Use email and digital communication to reduce paper waste.
 - Turn off unnecessary lights and taps.
 - Purchase items in bulk to reduce packaging waste.
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Current and Future Projects

We are actively working on:

- Updating our website with green travel information, including local bicycle hire services.
 - Reducing energy consumption by 10%, including initiatives such as motion-sensor lighting and upgrading to LED systems.
 - Increasing the use of organic, seasonal, and locally sourced produce.
 - Using recycled paper for brochures and printed materials.
 - Reducing water use by 10% through the installation of water-saving devices in toilets.
 - Continuously reviewing and improving our environmental practices.
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Guest Involvement

We invite and encourage our guests to support our green efforts by:

- Turning off lights and televisions when leaving the room.
- Turning off taps when not in use.
- Minimising heating use and switching it off if windows or doors are open.

Towel & Linen Policy

To conserve water and energy:

- Sheets are changed every third day for long-stay guests.
 - Towels are changed when rooms are serviced or upon request.
- Guests are kindly asked to place used towels in the bath if they wish them to be replaced.*
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We Welcome Your Suggestions

Your support is invaluable in helping us reach our sustainability goals. If you have any ideas or feedback on how we can further improve our environmental performance, please feel free to contact us via email.